



NOTICE OF NON-DISCRIMINATION

Handi Medical Supply and its affiliate, Handi Home Living (collectively referred to herein as “Handi Medical Supply”) comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

We will help people with disabilities, free of charge, to communicate with us regarding a service we are providing to you, such as:

- Interpreters
- Written information in other formats such as large print or audio.

We will provide language assistance services, free of charge, for people whose primary language is not English, to communicate with us regarding a service we are providing to you.

If you need language or communication help so that we can provide services to you, please call 1-800-514-9979 (TTY: 711).

If you believe that Handi Medical Supply has not provided these services or has discriminated against you because of your race, color, national origin, age, disability, or sex, you can file a grievance by contacting Handi Medical Supply, Attn: Compliance Officer, 2505 University Ave W, Saint Paul, MN, 55114, 1-800-514-9979.

You can also file a grievance with the U.S. Department of Health and Human Services, Office for Civil Rights electronically at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, Room 509F, HHH Building, 200 Independence Ave SW, Washington DC, 20201, 1-800-368-1019, 800-537-7697 (TDD)

<p>Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-514-9979. (TTY: 711)</p>	<p>ພາສາລາວ (Laotian) ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທສ 1-800-514-9979 (TTY: 711)</p>
<p>Hmoob (Hmong) LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-514-9979. (TTY: 711)</p>	<p>Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-514-9979. (TTY: 711)</p>
<p>Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-514-9979. (TTY: 711)</p>	<p>العربية (Arabic) ملحوظة: إذا كنت تتحدث انكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-800-514-9979 (رقم هاتف الصم والبكم: 711)</p>
<p>繁體中文 (Chinese) 注意: 如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-514-9979. (TTY: 711)</p>	<p>한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-514-9979.(TTY: 711)</p>
<p>Русский (Russian) ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-514-9979. (телетайп: 711)</p>	<p>Français (French) ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-514-9979. (ATS: 711)</p>
<p>Af Soomaali (Somali) OGA YSIIS: Haddii aad ku hadasho afka soomaaliga, Waxaa kuu diyaar ah caawimaad xagga luqadda ah oo bilaash ah. Fadlan soo wac 1-800-514-9979. (TTY: 711)</p>	<p>Tagalog (Tagalog) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-514-9979. (TTY: 711)</p>

Additional languages listed on page 2

<p>Oromiffa (Cushite [Oromo]) XIYYEEFFANNA: Afaan dubbattu Oromiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-514-9979. (TTY: 711)</p>	<p>Italiano (Italian) ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-514-9979. (TTY: 711)</p>
<p>አማርኛ (Amharic) ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዙዎት ተዘጋጅተዋል። ወደ ሚክተለው ቁጥር ይደውሉ 1-800-514-9979. (መስማት ለተሳናቸው: 711)</p>	<p>ภาษาไทย (Thai) หมายเหตุ: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-514-9979. (TTY: 711)</p>
<p>unD (Karen) ဟံသုတ်ဟံသး- နမ့်ကတိကညီ ကျိအသိ, နမၤန့ ကျိအတိမၤစၤလၢ တလၢဟံသုတ်လၢနၢ နိတမံၤဘၣ်သ့န့ၣ် လီၤလိ: 1-800-514-9979. (TTY: 711)</p>	<p>ελληνικά (Greek) ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-800-514-9979. (TTY: 711)</p>
<p>ខ្មែរ (Mon-Khmer, Cambodian) ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 1-800-514-9979. (TTY: 711)</p>	<p>Diné Bizaad (Navajo) Díí baa akó nínízin: Díí saad bee yánífti'go Diné Bizaad, saad bee áká'ánida'áwo'déé', t'áá jii'keh, éi ná hóló, kojí' hódíílnih 1-800-514-9979. (TTY: 711)</p>
<p>Deutsch (Pennsylvanian Dutch) Wann du Deitsch schwetzscht, kansch du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-800-514-9979. (TTY: 711)</p>	<p>Ikirundi (Bantu – Kirundi) ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona 1-800-514-9979. (TTY: 711)</p>
<p>Polski (Polish) UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-514-9979. (TTY: 711)</p>	<p>Kiswahili (Swahili) KUMBUKA: Ikiwa unazungumza Kiswahili, unaweza kupata huduma za lugha, bila malipo. Piga simu 1-800-514-9979. (TTY: 711)</p>
<p>हिंदी (Hindi) ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-800-514-9979. (TTY: 711)</p>	<p>日本語 (Japanese) 注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます 1-800-514-9979 (TTY: 711) まで、お電話にてご連絡ください。</p>
<p>Shqip (Albanian) KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-800-514-9979. (TTY: 711)</p>	<p>नेपाली (Nepali) ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ। फोन गर्नुहोस् 1-800-514-9979 (टिपिवाइ: 711)</p>
<p>Srpsko-hrvatski (Serbo-Croatian) OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-800-514-9979. (TTY: 711)</p>	<p>Norsk (Norwegian) MERK: Hvis du snakker norsk, er gratis språkassistanstjenester tilgjengelige for deg. Ring 1-800-514-9979. (TTY: 711)</p>
<p>ગુજરાતી (Gujarati) સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિઃશુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-800-514-9979. (TTY: 711)</p>	<p>Adamawa (Fulfulde, Sudanic) MAANDO: To a waawi Adamawa, e woodi ballooji-ma to ekkitaaki wolde caahu. Noddu 1-800-514-9979. (TTY: 711)</p>
<p>اُردُو (Urdu) خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-800-514-9979. (TTY: 711)</p>	<p>Українська (Ukranian) УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-800-514-9979. (телетайп: 711)</p>